



H.B. Fuller Construction Products, Inc.



**Childers**<sup>®</sup>

Mastics, Coatings, Adhesives, Sealants

1105 S FRONTENAC STREET ■ AURORA, IL 60504 ■ 800-832-9002 ■ FAX 800-952-2368 ■ [www.fosterproducts.com](http://www.fosterproducts.com)

August 7, 2023

**Subject:** Return of Childers CP-240 Chil-Lock Asbestos Sealer, Batch Number 0001820431

Dear Foster / Childers Distributors and Customers:

Recently we have experienced a problem with spoilage and odors developing in unopened pails of our Childers CP-240 Chil-Lock Asbestos Removal Agent and Post Lockdown Sealer. The issue does not seem to be affecting every pail of this batch, but after inspecting our stock we have found that at least some pails of this batch have developed an odor. There is potential that as the product ages, all pails will eventually spoil, creating a strong sulfur smell when opened. Therefore, we are requesting the return of all unused pails with this batch number:

0001820431

Please check your warehouse and any warehouses you may have transferred stock to for these batches and provide your Foster / Childers sales manager with the quantity you have to return or dispose of. We will then arrange for the necessary Return Goods Authorization (RGA) and Credit.

Any Childers CP-240 with the above batch number that has already been used, whether there was some odor or not, will perform as normal. Although the odor may be quite strong and unpleasant when the pail is opened, that odor will completely dissipate and will not return once the product dries.

The source of the odors has been identified and steps are being taken to prevent a future occurrence in our facility. We pride ourselves in manufacturing and providing high-quality and high-performance products and we are sorry for any inconvenience this has caused you or your customers. As always, we greatly appreciate your business and your willingness to work with us in resolving this issue.

If you have any technical questions, please contact me at 651-236-5340.

Sincerely,

Troy Anderson  
Foster Area Technical Manager  
H.B. Fuller Construction Products, Inc.  
651-236-5340  
[troy.Anderson@hbfuller.com](mailto:troy.Anderson@hbfuller.com)

*Globally specified, proven and preferred.*

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